

Let everyone enjoy the bus ride...



No smoking by law

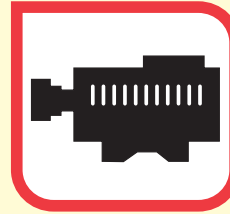
By law, and for the comfort and safety of other passengers, smoking is not allowed on our buses.

If you see someone smoking on the bus, please inform the driver.



Cold food and drinks only

Hot food and drink can cause mess and odours, so out of respect for fellow passengers please be careful when eating and drinking on our buses, and only bring on cold food and drinks.



CCTV may be in operation

For the protection of our passengers and drivers, CCTV is fitted on most of our buses.

The footage can help us catch those who threaten the safety of bus users and identify vandals who cause damage to our buses.



Don't distract the driver

Driving a bus requires a bus driver's full concentration, so please do not distract them while the bus is in motion.

If you have any questions, the bus driver will be happy to help while the bus is at a stop and stationary.



Take litter home with you

A bus full of litter is not pleasant for passengers, so please take all your litter home with you.

We provide bins for your old tickets, although you should keep your ticket until you get off the bus in case an inspector boards.



Use mobile phones considerately

You are welcome to use a mobile phone on our buses, but please have consideration for other passengers who may not want to hear your conversation!



Don't leave bags in aisle

By making sure the aisle is clear of bags, you can help ensure the safety of fellow passengers, and allow people to get to and from their seats easily and safely.

Please also avoid standing near the front of the bus. Please sit down or move further down the bus.



No feet on seats

No-one wants to sit on a dirty seat, so please keep your feet off the seats.



No alcohol by law

Alcohol cannot be consumed on our buses by law.



Listen to music quietly

Listening to music on headphones can be enjoyable on a bus journey, but listening to other people's music is not.

Please keep the volume low so your fellow passengers are not disturbed.

Prams & buggies



EYMS want to make our buses as accessible as possible. Many of our buses are now low floor, meaning wheelchairs, pushchairs and people with mobility problems can board easily. If there is a space free on our buses, you are welcome to bring a pushchair on board.

However, priority should always be given to wheelchairs, and at busy times you may be asked to fold the pushchair. Only pushchairs and baby buggies which can be folded are permitted on our buses.

Sorry, but non-folding pushchairs and prams cannot be carried.



EYMS want all our passengers to enjoy their journey with us. We have produced this leaflet to make sure everyone has a pleasant experience when they travel.

Please make sure you help us to do this by following our simple guidelines and remembering that they are enforced at the driver's discretion.